

# Strengthening and Sustaining Ohio's Suicide Prevention Coalitions Initiative

## COMMUNITY READINESS ASSESSMENT REPORT FRANKLIN COUNTY

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Additional information about the Initiative can be found at:

<https://suicideprevention.ohio.gov/Communities/Coalitions>

<https://www.ohiospf.org/strengtheningsustaininginitiative>

# Franklin County FFY20 Community Readiness Assessment Report

## Introduction

During FFY20, Franklin County was one of seventeen suicide prevention coalitions funded as part of the Strengthening and Sustaining Ohio's Suicide Prevention Coalitions (SSOSPC) Initiative. The Ohio Department of Mental Health and Addiction Services partnered with the Ohio Suicide Prevention Foundation and Ohio University's Voinovich School of Leadership and Public Affairs to enhance the work of suicide prevention coalitions across the state to align with the Suicide Prevention Plan for Ohio and the Centers for Disease Control and Prevention's (CDC) seven strategies for preventing suicide. The participating suicide prevention coalitions were funded in the spring of 2020 to engage in an eight-month learning community with peers and receive wraparound support services in order to strengthen local suicide prevention efforts and build community capacity to make a greater impact in suicide prevention across Ohio. Through participation in the learning community, coalitions:

- Conducted a Community Readiness Assessment (CRA) to better understand local conditions that guide appropriate suicide prevention strategies.
- Developed the knowledge and skills needed to increase infrastructure and support coalition sustainability.
- Enhanced strategic planning efforts through data-driven decision-making.
- Engaged in professional development and leadership skill-building opportunities.

This report provides the results of Franklin County's Community Readiness Assessment and provides details about how the assessment was conducted.

Members of the CRA team for Franklin County include:

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## **Community Readiness and Its Importance**

Community readiness is the degree to which a community is willing and prepared to take action on an issue that affects the health and well-being of the community. Community readiness extends traditional resource-based views of how to address issues in communities by recognizing that efforts must have human, fiscal, and time resources, along with the *support* and *commitment* of its members and leaders. Community readiness is issue-specific, community-specific, and can change over time.

As prevention science has developed, prevention practitioners have realized that understanding a community's level of readiness is key to selecting prevention programs, efforts, and strategies that fit the community and to realizing positive prevention outcomes. In addition, work by NIDA (1997) highlights that community readiness is a process and factors associated with it can be objectively assessed and systematically enhanced (National Institute on Drug Abuse, 1997).

## **Tri-Ethnic Community Readiness Model**

The Tri-Ethnic Community Readiness Model (TE-CRM) is an innovative method for assessing the level of readiness of a community to develop and implement prevention and other intervention efforts. The TE-CRM was developed by researchers at the Tri-Ethnic Center for Prevention Research (Oetting, Donnermeyer, Plested, Edwards, Kelly, and Beauvais, 1995) to help communities be more successful in their efforts to address a variety of important issues, such as drug and alcohol use, HIV/AIDS prevention, intimate partner violence, obesity/nutrition, and other public health initiatives.

The TE-CRM measures five dimensions of community readiness:

- Community Knowledge of the Issue;
- Community Knowledge of Efforts;
- Community Climate;
- Leadership; and
- Resources

The TE-CRM assesses the five dimensions of community readiness using nine stages; ranging from “no awareness” of the problem to “high level of community ownership” in response to the issue. Table 1 presents a complete list of the stages of community readiness and a brief example of each stage.

*Table 1. Stages of Community Readiness*

Stage	Description	Example
1	No awareness	“It’s just the way things are.”
2	Denial/resistance	“We can’t do anything about it.”
3	Vague awareness	“Something should be done, but what?”
4	Preplanning	“This is important—what can we do?”
5	Preparation	“We know what we want to do and we are getting ready.”
6	Initiation	“We are starting to do something.”
7	Stabilization	“We have support, are leading, and we think it is working.”
8	Confirmation/expansion	“Our efforts are working. How can we expand?”
9	Community ownership	“These efforts are part of the fabric of our community.”

A community can be at different stages of readiness on each of the five dimensions of community readiness. The TE-CRM process results in readiness scores for each of the dimensions. The readiness scores for each of the dimensions are then combined to create a final overall readiness score for the community on a particular issue. This overall score provides a snapshot of how willing the community is to address an issue. In addition, the readiness scores for the individual dimensions are useful for understanding more about community readiness around the issue and for identifying and developing strategies to increase readiness.

## **The Tri-Ethnic Community Readiness Assessment Process**

The TE-CRM includes a six-step process for assessing community readiness to address an important issue. These steps include:

- 1) Identifying a problem of practice to focus the community readiness assessment.
- 2) Defining the community. For this assessment, “community” was defined as Franklin County.
- 3) Conducting and recording structured interviews with key respondents in the Franklin County community.
- 4) Obtaining transcripts of the community readiness interview recordings.
- 5) Scoring the interviews and calculating overall and dimension-specific readiness scores.
- 6) Creating a report describing the community readiness assessment process and presenting the community’s readiness scores.

### **Selecting a Problem of Practice**

Because community readiness is issue specific, communities must first identify a problem of practice to guide the community readiness process. Under the scope of the SSOSPC Initiative, all seventeen participating coalitions were required to focus their assessment on a common problem of practice – How ready is my community to engage in a comprehensive approach to suicide prevention using the Centers for Disease Control and Prevention’s (CDC) strategies for preventing suicide? This problem of practice was selected because the Strengthening and Sustaining Ohio’s Suicide Prevention Coalitions (SSOSPC) Initiative seeks to align the work of Ohio’s suicide prevention coalitions with the Centers for Disease Control and Prevention’s (CDC) seven key strategies for preventing suicide. These strategies include:

1. Strengthening economic supports
2. Strengthening access and delivery of suicide care
3. Creating protective environments
4. Promoting connectedness
5. Teaching coping and problem-solving skills
6. Identifying and supporting people at risk
7. Lessening harms and preventing future risk

### **Key Informant Interviews**

A key component of the TE-CRM is conducting interviews with 5-8 key informants in the community. Key informants are often individuals in the community who are knowledgeable about the community, but not necessarily leaders or decision-makers. Good key informants for community readiness interviews are community members who are involved in community affairs and who know what is going on—those with “big ears.” It is important to note that the purpose

of the TE-CRM is to assess the readiness of the *community* and not the *individual* to address the problem of practice; as such, individuals with lived experience with the problem of practice often have difficulty balancing community perspectives with their own experiences. By using a cross section of individuals, a more complete and accurate measure of the level of readiness to address the problem of practice can be obtained. TE-CRM key informant interviews involve approximately 35-40 questions from a structured interview guide developed by the Tri-Ethnic Center that are adapted to the community and the issue being addressed. The TE-CRM interview guide is included in this report (see Appendix A). TE-CRM interviews are recorded so that a transcript can be created for the scoring process. Key informant interviews in Franklin County were conducted in July 2020.

### **Scoring Community Readiness Interviews Using the TE-CRM**

After interviews are completed, each interview is transcribed. The TE-CRM community readiness interview transcripts are scored individually by at least two scorers following specific guidance developed by the Tri-Ethnic Center. Each interview is scored on a scale from 1-9 (depending on the stage of readiness) on each of the five dimensions and an overall community score is calculated. Individual scorers then come together and agree on the scores of each dimension for each interview (called a “consensus score” in the TE-CRM). Scores are then averaged across interviews for each dimension, and the final community readiness score is the average across the five dimensions. This final score gives the overall stage of readiness for the community to address this issue.

## Community Readiness Results for Franklin County

### Franklin County Problem Statement

How ready is Franklin County to engage in a comprehensive approach to suicide prevention using the Centers for Disease Control and Prevention’s (CDC) strategies for preventing suicide?

This problem statement is the focus of this Community Readiness Assessment.

### Community Readiness Scores

Franklin County conducted 7 community readiness interviews in July 2020. The table below summarizes the timeframe of when the interviews were conducted, and the community sectors represented by the interview respondents.

*Table 2. Interview Information*

Interview	Date	Community Sector Represented
1	7/20/2020	Human Services
2	7/22/2020	Faith
3	7/23/2020	Public
4	7/28/2020	Media
5	7/30/2020	Business
6	7/26/2020	Law Enforcement
7	7/31/2020	Education

Franklin County then scored the interviews using the individual and consensus scoring guidance from the TE-CRM.

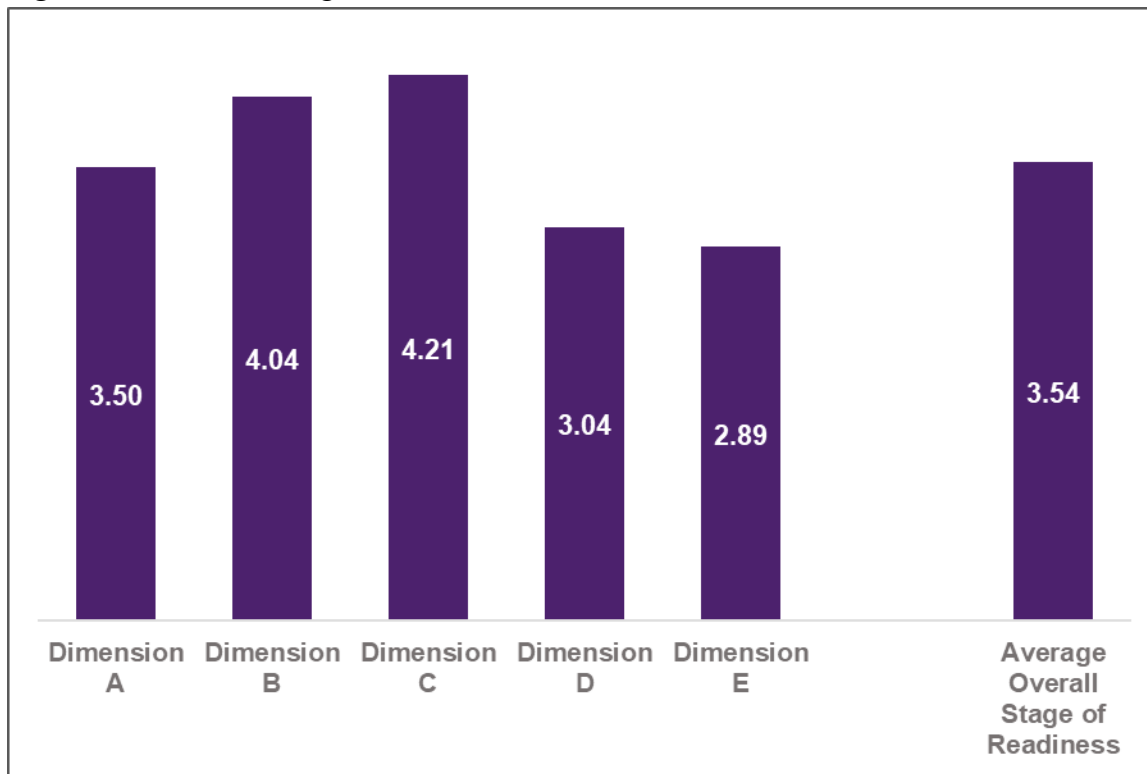
The following table is a summary of Franklin County’s interview scores for each dimension.

*Table 3. Combined Interview Scores by Dimension*

Dimension		Interview							Combined Total Score
		1	2	3	4	5	6	7	
<b>A</b>	<i>Community Knowledge of Efforts</i>	3.5	4.25	3	3.75	4.5	1.75	3.75	24.5
<b>B</b>	<i>Leadership</i>	4.25	4	4	4.5	4.5	3	4	28.25
<b>C</b>	<i>Community Climate</i>	4.75	3.75	4	4	4	5	4	29.25
<b>D</b>	<i>Knowledge about the Issue</i>	4.5	3.75	2	3	2	3	3	21.25
<b>E</b>	<i>Resources Related to the Issue</i>	5.75	3.5	2	2.75	2.5	1.75	2	20.25



Figure 1. Calculated Stage Score for Individual Dimensions



Franklin County's Average Overall Stage of Readiness is: 3.54. This score indicates that their community is in Stage 3: Vague Awareness.

## Highlights from Interview Participants about Readiness to Address Suicide Prevention

The quotations in the table below are included to illustrate the scores in Table 3.

Table 4. Quotations by Dimension

Dimension	Quotation
<b>A: Community Knowledge of Efforts</b>	<p><i>I don't think there has been a push to ensure that our community is really educated.</i></p> <p><i>I think there is still denial in the immigrant refugee and African American communities. Suicide is a white person's problem.</i></p>
<b>B: Leadership</b>	<p><i>I believe that if we had leaders come out and really talk about suicide it would begin to make a difference, just as the Gov does about the pandemic.</i></p> <p><i>Politically, leaders say the right answer but I think they put a lot of other initiatives ahead of suicide.</i></p> <p><i>A lot of lip service.</i></p>
<b>C: Community Climate</b>	<p><i>Because the community is in such a crisis now I believe that they will begin to address it.</i></p> <p><i>I just don't think there is a concerted effort that is consistent to really sustain any kind of foothold within the community.</i></p>
<b>D: Knowledge about the Issue</b>	<p><i>There is not an understanding of what leads up to someone committing suicide. Is this something that can't be solved from a more comprehensive approach?</i></p> <p><i>People are too black and white - they think suicide happens because someone is depressed. They don't understand it's more complicated and there are more root causes.</i></p>
<b>E: Resources Related to the Issue</b>	<p><i>I'm sure there's materials out there. I don't often see them readily available. I think we need a much more public campaign.</i></p> <p><i>It may need to go upstream in terms of some of the root causes... Whether it's depression, whether it's loss, there are a lot of things that are impacting individuals and families. I think if it's framed that way, it becomes less stigmatizing.</i></p>

## Using Assessment Results to Develop Strategies to Build Readiness

With the information from this assessment, strategies can then be developed that will be appropriate for Franklin County. The first step in determining possible strategies to build readiness is to look at the distribution of scores across the five readiness dimensions. Generally, to move ahead with prevention programs, strategies, and interventions, community readiness levels should be similar on all five dimensions. If one or more dimensions have lower scores than the others, efforts should be focused on identifying and implementing strategies that will increase the community's readiness on that dimension (or those dimensions).

*Knowledge about the Issue* and *Resources Related to the Issue* scored the lowest of all five dimensions. There is very little knowledge about the prevalence of suicide in Franklin County. Misconceptions about prevention resources and suicide causes are common. Additionally, there is a belief that suicide prevention efforts are in place but there is a lack of knowledge about local experts, financial resources, and volunteers engaging the community in a comprehensive approach to suicide prevention.

Community members are unlikely to converse about suicide due to its perceived taboo. There is a need to increase awareness that suicide is complex and may have various root causes that must be addressed. Existing information about suicide is limited and can be challenging to access. Rather than accessing information prior to potential crises, community members typically access resources following crises.

A notable theme is the belief that, although suicide prevention is a high priority for Franklin County community leaders, they make it a political platform that is unsupported by action plans or financial resources. There is concern that community members will not take action or care about preventing suicide if suicide does not directly impact them or their loved ones.

## Appendix A: TE-CRM Interview Guide

### FFY20 CRA SSOSPC Community Readiness Interview Questions

**REMINDER:** Where you see “(community),” please make sure to insert the name of the county or community you are focusing on.

1. For the following question, please answer keeping in mind your perspective of what community members believe and not what you personally believe.

On a scale from 1-10, how much of a concern is readiness to engage in a comprehensive approach to suicide prevention to members of *(community)*, with 1 being “not a concern at all” and 10 being “a very great concern”? (*Scorer note: Community Climate*)

Can you tell me why you think it’s at that level?

*Interviewer: Please ensure that the respondent answers this question in regards to community members NOT in regards to themselves or what they think it should be.*

#### COMMUNITY KNOWLEDGE OF EFFORTS

I’m going to ask you about current community efforts to engage in a comprehensive approach to suicide prevention using seven key strategies from the CDC. By efforts, I mean any programs, activities, or services in your community that address engaging in a comprehensive approach to suicide.

2. Are there comprehensive efforts in *(community)* that address suicide prevention using the CDC strategies?

*If Yes, continue to question 3; if No, skip to question 16.*

3. Can you briefly describe each of these?

*Interviewer: Write down names of efforts so that you can refer to them in #4-5 below.*

4. How long have each of these efforts been going on? *Probe for each program/activity.*
5. Who do each of these efforts serve (e.g., a certain age group, ethnicity, etc.)?
6. About how many community members are aware of each of the following aspects of the efforts - none, a few, some, many, or most?

- Have heard of efforts?
- Can name efforts?
- Know the purpose of the efforts?

- Know who the efforts are for?
  - Know how the efforts work (e.g. activities or how they're implemented)?
  - Know the effectiveness of the efforts?
7. Thinking back to your answers, why do you think members of your community have this amount of knowledge?
  8. Are there misconceptions or incorrect information among community members about the current efforts? *If yes:* What are these?
  9. How do community members learn about the current efforts?
  10. Do community members view current efforts as successful?

*Probe:* What do community members like about these programs? What don't they like?

11. What are the obstacles to individuals participating in these efforts?
12. What are the strengths of these efforts?
13. What are the weaknesses of these efforts?
14. Are the evaluation results being used to make changes in efforts or to start new ones?
15. What planning for additional efforts to engage in a comprehensive approach to suicide prevention is going on in (*community*)?

*Only ask #16 if the respondent answered "No" to #2 or was unsure.*

16. Is anyone in (*community*) trying to get something started to engage in a comprehensive approach to suicide prevention? Can you tell me about that?

### *LEADERSHIP*

I'm going to ask you how the leadership in (*community*) perceives (*issue*). By leadership, we are referring to those who could affect the outcome of this issue and those who have influence in the community and/or who lead the community in helping it achieve its goals.

17. Using a scale from 1-10, how much of a concern is a comprehensive approach to suicide prevention to the leadership of (*community*), with 1 being "not a concern at all" and 10 being "a very great concern"?

Can you tell me why you say it's a \_\_\_\_\_?

- 17a. How much of a priority is engaging in a comprehensive approach to suicide prevention to leadership?

Can you explain why you say this?

18. I'm going to read a list of ways that leadership might show its support or lack of support for efforts to engage in a comprehensive approach to suicide prevention.

Can you please tell me whether none, a few, some, many or most leaders would or do show support in this way? Also, feel free to explain your responses as we move through the list.

How many leaders...

- At least passively support efforts without necessarily being active in that support?
- Participate in developing, improving or implementing efforts, for example by being a member of a group that is working toward these efforts?
- Support allocating resources to fund community efforts?
- Play a key role as a leader or driving force in planning, developing or implementing efforts? (prompt: How do they do that?)
- Play a key role in ensuring the long-term viability of community efforts, for example by allocating long-term funding?

19. Does the leadership in the community support expanded efforts in the community to engage in a comprehensive approach to suicide prevention?

*If yes:* How do they show this support? For example, by passively supporting, by being involved in developing the efforts, or by being a driving force or key player in achieving these expanded efforts?

20. Who are leaders that are supportive of addressing this issue in your community?

21. Are there leaders who might oppose engaging in a comprehensive approach to suicide prevention? How do they show their opposition?

### *COMMUNITY CLIMATE*

For the following questions, again please answer keeping in mind your perspective of what community members believe and not what you personally believe.

22. How much of a priority is addressing this issue to community members? Can you explain your answer?

23. I'm going to read a list of ways that community members might show their support or their lack of support for community efforts to engage in a comprehensive approach to suicide prevention.

Can you please tell me whether none, a few, some, many or most community members would or do show their support in this way? Also, feel free to explain your responses as we move through the list.

How many community members...

- At least passively support community efforts without being active in that support?

- Participate in developing, improving or implementing efforts, for example by attending group meetings that are working toward these efforts?
  - Play a key role as a leader or driving force in planning, developing or implementing efforts? (prompt: How do they do that?)
  - Are willing to pay more (for example, in taxes) to help fund community efforts?
24. About how many community members would support expanding efforts in the community to engage in a comprehensive approach to suicide prevention that incorporates the seven CDC strategies? Would you say none, a few, some, many or most?
- If more than none:* How might they show this support? For example, by passively supporting or by being actively involved in developing the efforts?
25. Are there community members who oppose or might oppose engaging in a comprehensive approach to suicide prevention? How do or will they show their opposition?
26. Are there ever any circumstances in which members of (*community*) might think that comprehensive approaches to suicide prevention should not be attempted? Please explain.
27. Describe (*community*).

#### KNOWLEDGE ABOUT THE ISSUE

28. On a scale of 1 to 10 where a 1 is no knowledge and a 10 is detailed knowledge, how much do community members know about engaging in a comprehensive approach to suicide prevention?
- Why do you say it's a \_\_\_\_?
29. Would you say that community members know nothing, a little, some or a lot about each of the following as they pertain to engaging in a comprehensive approach to suicide prevention? (*After each item, have them answer.*)
- Suicide prevention, in general (*Prompt as needed with “nothing, a little, some or a lot”.*)
  - the signs and symptoms
  - the causes
  - the consequences
  - how often suicide occurs locally (or the number of people living with suicidality in your community)
  - what can be done to prevent suicide
  - the effects of suicide on family and friends?

**30.** What are the misconceptions among community members about suicide, e.g., why it occurs, how much it occurs locally, or what the consequences are?

**31.** What type of information is available in (*community*) about suicide prevention (e.g. newspaper articles, brochures, posters)?

*If they list information, ask: Do community members access and/or use this information?*

*RESOURCES FOR EFFORTS (time, money, people, space, etc.)*

*If there are efforts to address the issue locally, begin with question 32. If there are no efforts, go to question 33.*

**32.** How are current efforts funded? Is this funding likely to continue into the future?

**33.** I'm now going to read you a list of resources that could be used to engage in a comprehensive approach to suicide prevention in your community. For each of these, please indicate whether there is none, a little, some or a lot of that resource available in your community that could be used to address suicide prevention?

- Volunteers?
- Financial donations from organizations and/or businesses?
- Grant funding?
- Experts?
- Space?

**34.** Would community members and leadership support using these resources to address suicide prevention? Please explain.

**35.** On a scale of 1 to 5, where 1 is no effort and 5 is a great effort, how much effort are community members and/or leadership putting into doing each of the following things to increase the resources going toward engaging in a comprehensive approach to suicide prevention in your community?

- Seeking volunteers for current or future efforts to engage in a comprehensive approach to suicide prevention in the community.
- Soliciting donations from businesses or other organizations to fund current or expanded community efforts.
- Writing grant proposals to obtain funding to support engaging in a comprehensive approach to suicide prevention in the community.
- Training community members to become experts.
- Recruiting experts to the community.



**36.** Are you aware of any proposals or action plans that have been submitted for funding to engage in a comprehensive approach to suicide prevention in (*community*)?

*If Yes:* Please explain.

Additional policy-related questions:

**37.** What formal or informal policies, practices and laws related to this issue are in place in your community? (*Prompt:* An example of —formal would be established policies of schools, police, or courts. An example of —informal would be similar to the police not responding to calls from a particular part of town.)

**38.** Are there segments of the community for which these policies, practices and laws may not apply, for example, due to socioeconomic status, ethnicity, age?

**39.** Is there a need to expand these policies, practices and laws? If so, are there plans to expand them? Please explain.

**40.** How does the community view these policies, practices and laws?

Demographics of respondent (optional)

**1.** Gender:

**2.** What is your work title? \_\_\_\_\_

**3.** What is your race or ethnicity?

\_\_\_ Anglo \_\_\_ African American

\_\_\_ Hispanic/Latino/Chicano \_\_\_ American Indian/Alaska Native

\_\_\_ Asian/Pacific Islander \_\_\_ Other \_\_\_\_\_

**4.** What is your age range?

\_\_\_ 19-24 \_\_\_ 25-34

\_\_\_ 35-44 \_\_\_ 45-54

\_\_\_ 55-64 \_\_\_ 65 and above

**5.** Do you live in (*community*)? YES NO If no: What community? \_\_\_\_\_

**6.** How long have you lived in your community? \_\_\_\_\_

**7.** Do you work in (*community*)? YES NO If no: What community? \_\_\_\_\_

**8.** Do you live in (*community*)? YES NO If no: What community? \_\_\_\_\_

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The SSOSPC Initiative is supported through a unique partnership of the following organizations:

